

Learn more

How to enroll

You will need to give us information about your prescription and the doctor who prescribed it. Also, have your health plan member ID card handy. Call **877.627.MEDS (6337)**. Our staff will ask for the information needed to get you started.

How to get refills

A member of your Prime Specialty Pharmacy care team will call to schedule your refill, based on the care plan from your doctor. Or you can call us at **877.627.MEDS (6337)** and a member of your care team will help you.

Hours

8:00 AM to 7:00 PM EST
(7:00 AM to 6:00 PM CST).
Answering service and
voice mail are open 24/7.
Urgent calls returned 24/7.

tel **877.627.MEDS (6337)**

fax **877.828.3939**

TTY **711**

PrimeTherapeutics.com/Specialty



Prime Therapeutics Specialty Pharmacy

We're here to help

Blue Cross and Blue Shield of Nebraska is an Independent Licensee of the Blue Cross and Blue Shield Association. BLUE CROSS®, BLUE SHIELD® and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans.

Prime Therapeutics Specialty Pharmacy LLC (Prime Specialty Pharmacy) is a wholly owned subsidiary of Prime Therapeutics LLC, a pharmacy benefit management company. Blue Cross and Blue Shield of Nebraska contracts with Prime Therapeutics to administer pharmacy benefit management and specialty pharmacy services.



Picture life on your terms

Your life is bigger than your diagnosis

You may have a health problem or illness that calls for medication and extra health support. We know that people live full lives not defined by a diagnosis.

Prime Therapeutics Specialty Pharmacy (Prime Specialty Pharmacy) wants you to have the tools you need. We believe the right tools can help you control your condition and not have it control you.

Medication is only one piece of a complete health picture.

At Prime Specialty Pharmacy, we want to help you take charge of your condition. Our support programs and services can help you get the most from your medication.

We help you take charge of your medications so you can go on to live a healthy, productive life.

Prime Specialty Pharmacy gives you complete support.

We're here to help

Medication

We package your medication carefully for special handling and temperature control. The package will include all the supplies you need. You will also receive educational materials that cover treatment and possible side effects. Count on receiving your medication and supplies on time, when you need them.

Insurance

We'll also help you manage your health insurance for your specialty medications. We'll help you understand your benefits. We can answer questions about your benefits by working directly with your health insurance company. We take care of billing your insurance company.

Support

You'll have the support of a skilled care team. It includes nurses, pharmacists and service professionals who understand your condition and its treatment. If you are having trouble affording your medication, we can provide information about financial assistance programs. We're as close as your phone. We want you to have the information and guidance you need.

What are specialty medications?

Specialty medications are prescribed to treat complex and chronic (long-term) conditions. Examples include multiple sclerosis, hemophilia, hepatitis C and rheumatoid arthritis.

One or more of the following may also be true about these high cost medications:

- They are injected or infused, but some may be taken by mouth
- They have unique storage or shipment requirements
- Additional education and support is required from a health care professional
- They are usually not stocked at retail pharmacies

